

Electronic Acknowledgement Receipt

EFS ID:	4136721
Application Number:	10766985
International Application Number:	
Confirmation Number:	4389
Title of Invention:	Method, software and system for developing interactive call center agent personas
First Named Inventor/Applicant Name:	Benjamin A. Knott
Customer Number:	67942
Filer:	Raman N. Dewan/JOSEPH LALLLY
Filer Authorized By:	Raman N. Dewan
Attorney Docket Number:	130332.00048
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Extension of Time	extension.pdf	55819 c33d899e6c59c152776d588dc9ac4e10151c18	no	1

Warnings:

Information:

2		130332_00048_ROA_061708.pdf	54721 d608ba16d33fe3c751918ef16c778aa20815a0f7	yes	8
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Multipart Description/PDF files in .zip description

Document Description	Start	End
Amendment/Req. Reconsideration-After Non-Final Reject	1	1
Claims	2	5
Applicant Arguments/Remarks Made in an Amendment	6	8

Warnings:

Information:

3	Fee Worksheet (PTO-06)	fee-info.pdf	30553 d7c6e10d488572a353cd3ca91572ed0166a640708	no	2
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Warnings:

Information:

Total Files Size (in bytes): 141093

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